



December 16, 2019

Web Announcement 2049

**Attention Provider Type 33 (Durable Medical Equipment, Prosthetics, Orthotics and Supplies):**

**Claims that Processed Incorrectly with Authorization on File Have Been Reprocessed**

Claims submitted by provider type 33 (Durable Medical Equipment, Prosthetics, Orthotics and Supplies) that had a prior authorization on file may have processed incorrectly as the claims were paid at 62% of billed charges instead of the approved authorized amount on file. The impacted claims processed January 2017 through December 2018 have been automatically reprocessed to pay the correct amount. Results of the reprocessed claims will appear on remittance advices dated December 20, 2019.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received.